



The Leader in Camp Management & Catering Services

Part of the  anitua Group

HISTORY



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Origins & Early Development

Commenced in the early 1990's as Labour Hire and and JV partner to international Catering company, in early days of Lihir Gold Project. Transitioned to wholly owned 100 % Lihirian, as **Niolam Catering Services** in 1993 and expanded into expanded into a more comprehensive service provider with camps, facilities and janitorial services.

HISTORY



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Origins & Early Development

Expansion -

Set foot on mainland PNG, 2004 with the PNGDF Contract – servicing all PNGDF and Naval Bases – baptism of fire.

PNG University of Technology - 2005

Kainantu Mining – 2005 – JV Entity

Hidden Valley - 2006 – JV Entity

Wafi Golpu- Exploration days to date

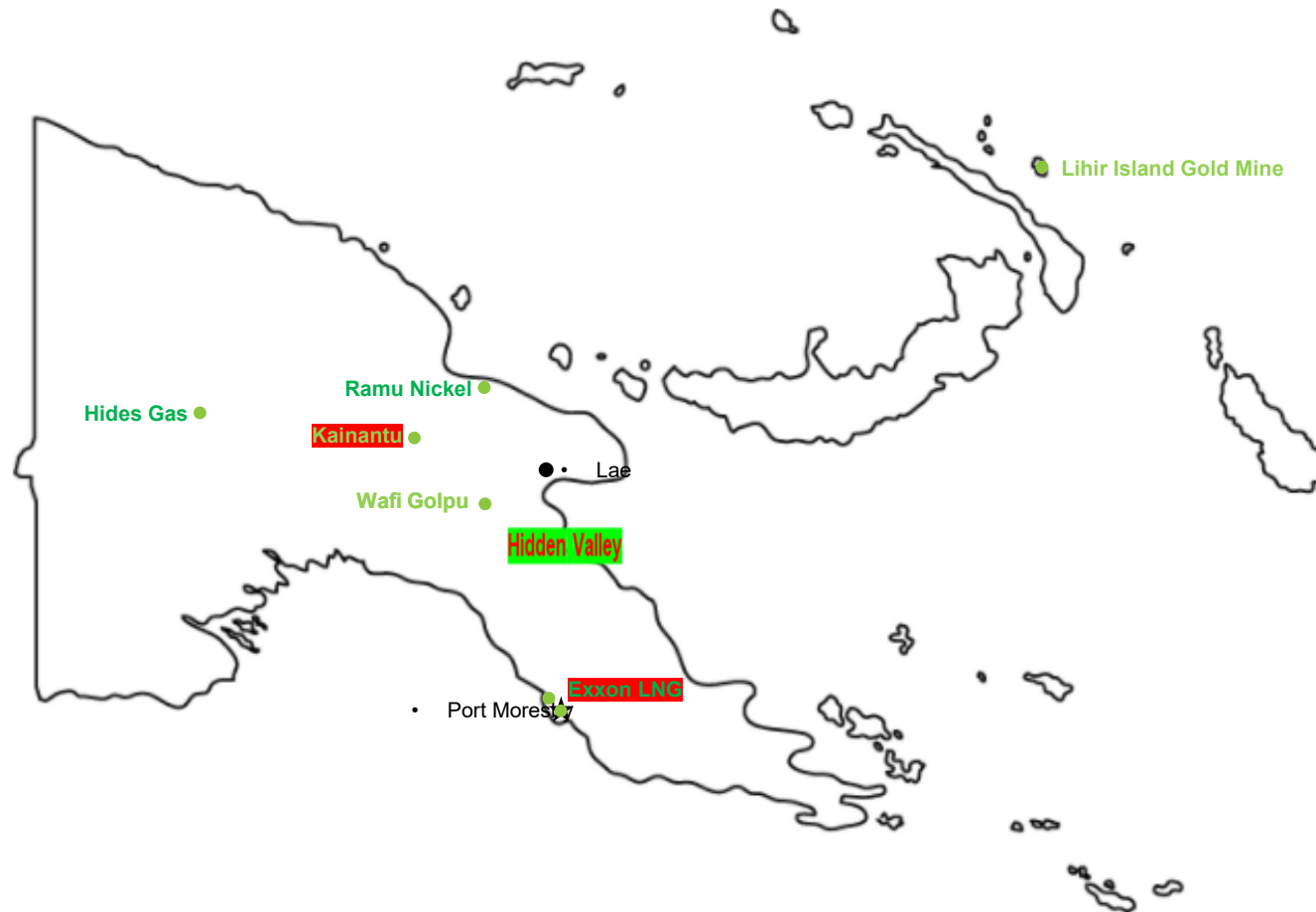
Ramu Nickel – 2007

Alliancne Group Global JV Partners - 2009

PNG LNG – Hides and LNGP Sites –

Gulf Catering + Hides Gas Development Coy + Laba Holdings

Current Operations in PNG



Services & Expertise



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NCS can provide a vast array of services, so that you can focus on your core business. Alternatively, whether it's an end-to-end service solution you're after or something simpler, NCS can meet your service requirements.

Our specialist knowledge, expertise and flexible approach deliver better results for our customers, with services that include:

- ☐ Administration & management
- ☐ Accommodation & housekeeping
- ☐ Food preparation & service
- ☐ In-camp catering
- ☐ Corporate events & functions
- ☐ Leisure & retail facilities
- ☐ Laundry & cleaning services
- ☐ Hospitality management services
- ☐ Supply & Warehousing

Quality System & Staff Development



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Our Message

Great service comes from great systems and great people.

We are proud to build both every day for every camp and catering project.

Our Quality Commitment

Safe food, Clean rooms, Reliable service.

Clear standards for food, accommodation and hygiene.

Listening to our clients and improving from feedback.

Our System in Action

Step-by-step SOP for all services.

Food Safety protocols aligned with HACCP, Food Sanitation Health compliance certifications.

Weekly checks and team reviews.

Quick response to issues and risks.

Growing Our People

Hands-on training in food safety, customer services, hospitality for catering and camp crews.

Performance tracking and coaching.

Local staff development is our priority.

Career pathways to retain and grow local talent.

Milestone

Like all great stories, NCS has grown out of Lihir and has stories written across Papua New Guinea, organizations, events, communities, families and in the hearts of employees who have contributed to the key achievements of the business.

- ❑ **2000s:** Establishment of the distribution center operations in POM & LAE.
- ❑ **2000s:** Expansion of national operations to the length and breath of PNG.
- ❑ **2018:** NCS was the first business in Papua New Guinea to be awarded the world's workplace leading gender equality certification. The EDGE Certification(Excellence in Design for Greater Efficiencies) was awarded by IFC(International Finance Corporation – Part of the World Bank Group). This award is recognized by 200 organizations, 50 countries and 23 industries worldwide, reflecting a major milestone for NCS, the people of New Ireland and Papua New Guinea.

Ref: <https://www.thenational.com.pg/catering-firm-recongnised-for-work-on-gender-equality>

Ref: <https://www.postcourier.com.pg/first-company-pacific-obtains-global-business-certification-gender-equality/>

Our Human Resource



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Our People are not just employees – they are our partners in progress.

Why HR Matters

Behind every project, every success and every milestone, there are people. Our job in HR is to support, grow and protect them

What We've Done

- ✓ Hired 80% of staff from local communities.
- ✓ Increasing the diversity of female staff by over 60%.
- ✓ Employee retention across sites =x staff.
- ✓ Trained over 1100 workers in practical skills & hospitality services.
- ✓ Onboarding a qualified Trainer for Language, Literacy, Numeracy (LLN) and LEAP.
- ✓ Onboarding a Site Trainer Huli speaking for Hides sites.
- ✓ Promoted internal local staff into leadership roles.
- ✓ Created safe, supportive workplaces.

What We've Learned

- ✓ People thrive when given tools to grow.
- ✓ Communities grow stronger with employment.

Challenges Faced

Recruiting skilled workers and talent gaps in remote areas

Community Engagement

Our Approach

*We are committed to working with local communities as partners.
Engagement is built into how we hire, source and serve.*

Core Focus Areas

Local Employment – Prioritizing community members for staffing – 70 %
Local Sourcing – Buying fresh products from local farmers, fishermen and vendors.
Capacity Building – Offering on-the-job training and mentoring.
Support initiatives – Assisting women groups, schools and youth projects.

How We Engage

Coordinate with site community affairs team and maintain open communication with community leaders.
Respect for local customs, knowledge and priorities.
Encouraging our clients to support local first policies.

Impact So Far

Hired a majority workforce from surrounding areas.
Serving seasonal and local food in our menu.
More local contracts awarded.
Community events supported.

Our Operations

DC Sites

- ☐ *Port Moresby*
- ☐ *Lae*

Current Site Operations

- ☐ *Newmont's Lihir gold operation*
- ☐ *Exxon Mobil – Hides*
- ☐ *Harmony – Hidden Valley*
- ☐ *Wafi Golpu Project – Wafi*
- ☐ *Ramu Nickel – Karumbukari*
- ☐ *Ramu Nickle – Basamuk*

Previous Site Operations

- ☐ *K92 Mining Ltd- Kainantu*
- ☐ *Exxon Mobil – Papua LNG*
- ☐ *UPNG – Port Moresby*
- ☐ *Puma Energy – Napapa*
- ☐ *PNGDF – All PNGDF Base in PNG*



THE LEADER IN CAMP MANAGEMENT
& CATERING SERVICES

Thank you to current and previous Clients for their confidence in
Engaging NCS as development partners



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The Leader in Camp Management & Catering Services

Part of the anitua Group

Part of the Anitua Group



- Anitua Constructions
- Anitua Protective Services
- Anitua Retail
- Anitua Mining Service
- Anitua Financial Services
- NCS Farm
- Anitua Properties
- Lihir Business Service

Joint Venture Partnership: Anitua Radial Drilling | Lihir Auto Services | NCS Raibus | Hides Alliance Group